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Thank you for requesting background information on Nortown Air.

In 2007, we are proudly celebrating our 51st anniversary as a heating and air conditioning contractor. Spanning four decades and four generations as a family enterprise, we attribute our reputation and success to the extra knowledge and personal attention we bring to service work, new construction and renovation projects. Nortown Air is proud of its low staff turnover and high customer retention. Most technicians have been with us over ten years and know our customers' systems thoroughly. Imagine what that could mean to you!

Today's electronically controlled systems incorporate sophisticated black box technology that demands technicians with specialized knowledge. This isn't delivered automatically with the equipment! In order to ensure that systems operate as intended, we conduct training programs, present engineering updates and visit manufacturers. At times, even manufacturers don't fully understand how their equipment will operate in the field. When we dispatch any of our 20 vehicles, 24 hours a day, seven days a week, you are assured of a factory trained technician who will be able to explain what has to be done and why. Our technicians are not paid commission for parts, and they will ensure that your system is working properly.

Our reputation in the industry for keeping up with ever-changing technology brings calls from many of the city's best known Consulting Engineers, Architects, and Property Management firms. Nortown Air also services countless new customers who had wasted thousands of dollars in trying to save an insignificant difference between two estimates. The current economy does not allow for such costly mistakes. Our commitment is that over the long term, Nortown will provide you with the most economical services you can find.

A DIVISION OF NORTOWN REFRIGERATION LIMITED

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